

# Contact Us



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## Need Support?

If you have SOSx Lite, have you tried this first?

- [FAQ](#)
- [Required Computer Specifications](#)

If so, or if you have purchased SOS Explorer, and need support, contact us at [SOS.Explorer@noaa.gov](mailto:SOS.Explorer@noaa.gov)

Want to acquire SOSx?

The process for acquiring SOS Explorer is straightforward and begins with contacting [John Schneider](#), the SOS Program Manager. From first contact with NOAA to final installation, the process takes several months, so be sure to plan ahead. SOSx Lite is [available for download](#) now and provides a small preview of what's available in SOSx!